

White Glove Services: hassle-free technology setup, built around you

SIMPLIFY YOUR TECHNOLOGY TRANSITION

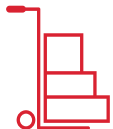
Our White Glove Services streamline the technology upgrade process by managing the pre-deployment inspection, imaging and enrollment, asset tagging, inventory logging, and sanitization of your team's personal computing devices. With imaging centers across country and highly trained technicians, we operate as an extension of your IT team. Whether for a school or a business, we work to seamlessly introduce technology that will transform your organization.

SUPPORT FROM START TO FINISH



1. Collaborate

Our team will help you identify the right technology to achieve your goals.



2. Receive

We receive, unbox, and check over your new equipment for quality assurance.



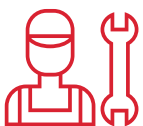
3. Prepare

Devices are prepared for deployment by imaging Windows PC's, enrolling Chromebooks, asset tagging each unit, and creating an inventory sheet with serial numbers and asset tag codes.



4. Deliver

We sanitize and deliver fully configured devices to your location for easy deployment.



5. Support

Once delivered, we provide the support to keep you up and running. Our Depot service includes device repair services. As an authorized repair center for all major manufacturers, you can trust that we can maintain and repair your equipment.

Services customized for your needs

CHROMEBOOK DEVICES

- Receive and inspect
- Check BIOS
- Asset tag and inventory
- Enroll applications
- Configure wireless to your network
- Install power bricks in carts or cabinets
- Install protective cases
- Sanitize, deliver, and dispose of packaging
- Accidental Damage Protection
- Extended Manufacturer Warranties
- Depot Service
- Inventory Report

PC'S

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How we have helped our customers



LAPTOPS FOR EVERY STUDENT

A large K-12 school district wanted to provide a laptop for each student that could be used at school and home. We collaborated and organized the ordering, logging, imaging, configuration, and deployment of the new devices, the removal of old products, and rolled out thousands of new laptops after-hours to avoid any classroom interruptions. We also provided support for their Accidental Damage Protection warranty, picking up and replacing broken devices to ensure every student has a working laptop.

UP AND RUNNING DURING DEVICE REFRESH

A government manufacturer required technology updates and a refresh of 16,000 devices. However, it was critical that they remain operational throughout the process. We updated their six mile campus by developing a 90-day rolling schedule, tailoring each device to its use and needs. The plan featured a two-week installation timeline that included imaging, tagging, and pre-reporting to their on-site teams. The manufacturer successfully stayed up and running.



▶▶▶ NOW IT'S YOUR TURN

We can help you with more than configuration

We wipe the memory and dispose of your old devices through secure and environmentally friendly methods. Interested in post-implementation support, or our full suite of IT Services? Our team is ready to help.

Learn more at <https://campaigns.xeroxbusinesssolutions.com/did-you-know>